

V. DISPUTE RESOLUTION

A. Class Member Complaints

All complaints by class members concerning the implementation of the terms and conditions agreed to in the injunction shall be resolved as follows:

1. Disputes concerning architectural barriers will be brought to the District's attention by contacting the assistant superintendent for administrative services.
 - a. The assistant superintendent for administrative services and the complaining party shall meet and confer to agree on a resolution of the dispute within five working days.
 - b. If the assistant superintendent and complaining party fail to agree on a resolution within five working days, the complaining party may appeal directly to either (1) the superintendent or (2) the Board of Education.
 - c. In the event that the complaining party appeals directly to the Board of Education, the matter will be placed for hearing on the next posted Agenda of the Board. The Board will then render its decision within five working days of the hearing.
 - d. In the alternative event that the complaining party appeals directly to the superintendent, the superintendent may, at his discretion, refer the matter within two working days to the Board of Education for resolution pursuant to section c. above. If the superintendent does not elect within two days to refer the matter to the Board of Education, then the superintendent and complaining party shall agree to a resolution of the dispute within five working days.
 - e. In the event that the complaining party is not satisfied with the resolution set forth by either (1) the superintendent or (2) the Board of Education, Class Counsel and attorneys for the District will immediately be contacted to negotiate a resolution pursuant to Paragraph V.B.
2. Disputes concerning policies, practices and procedures will be brought to the District's attention by contacting the assistant superintendent for special education. The procedures set forth in V.A.1.(a.) through (e.) above will then apply.

B. Other Dispute Resolution

All disputes concerning compliance with the injunction (other than Class Member Complaints resolved under Paragraph V.A., above) shall be resolved as follows: Step One: Meet and confer between counsel (if this has not already occurred). Step Two: Submit the matter to the Magistrate Judge for mediation. Step Three: Submit the matter to the Court for formal resolution. Fees and costs incurred by any party in connection with resolution of such disputes may be claimed and recovered pursuant to applicable law.